

Consumer Survey 2014 Statewide Substance Abuse

-		
Count	Response Percent	Response Count
Take the survey in English	100.0%	1198
Tome la encuesta en español	0.0%	4
<i>answered question</i>		1202

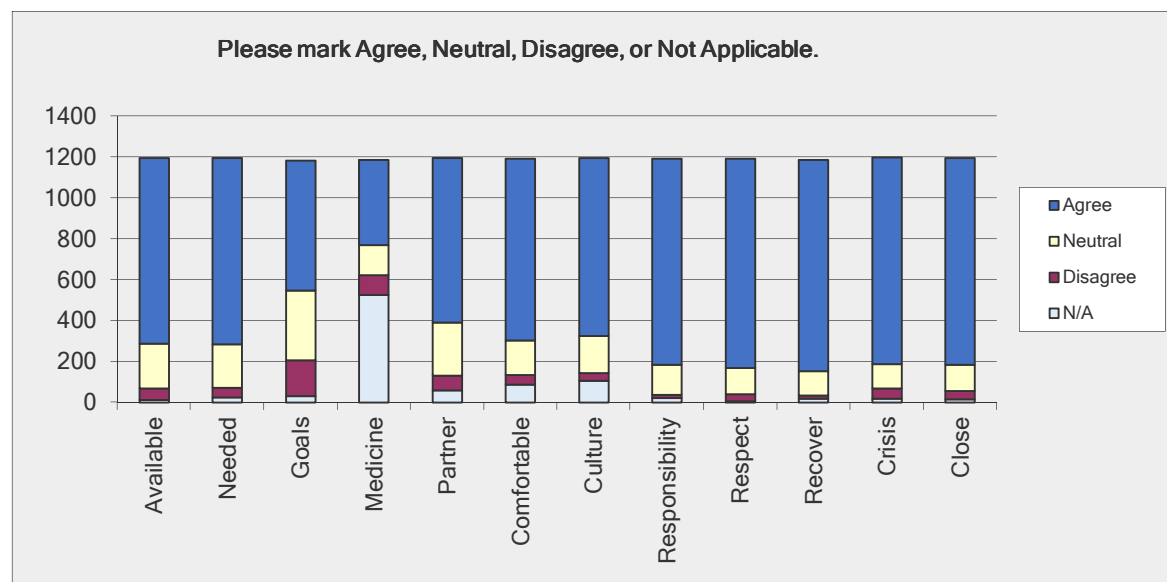
Data updated 9/9/14. janet.jares@wyo.gov

Percent Agree is calculated without N/A.

Consumer Survey 2014 Statewide Substance Abuse

Please mark Agree, Neutral, Disagree, or Not Applicable.

Answer Options		Agree	Neutral	Disagree	N/A	Response Count	Count without N/A	Percent Agree
Available	Services were available at times that were	905	220	57	12	1194	1182	76.6%
Needed	I was able to get all of the services I thought	910	213	47	26	1196	1170	77.8%
Goals	I, not staff, decided my treatment goals.	636	340	175	32	1183	1151	55.3%
Medicine	If I receive prescription medicine, staff told	417	148	96	526	1187	661	63.1%
Partner	I believe that staff see me as a partner in my	805	261	71	59	1194	1137	70.8%
Comfortable	I felt comfortable asking questions about my	890	170	47	86	1193	1107	80.4%
Culture	Staff were sensitive to my cultural/ethnic	870	180	39	106	1195	1089	79.9%
Responsibility	Staff encouraged me to take responsibility	1008	147	16	22	1193	1171	86.1%
Respect	Staff treated me with respect.	1022	130	33	7	1192	1185	86.2%
Recover	Staff here believe that I can grow, change,	1035	118	16	18	1187	1169	88.5%
Crisis	In a crisis, I would have the support I need	1009	120	49	19	1197	1178	85.7%
Close	I have people who are close to me who	1011	129	38	17	1195	1178	85.8%
answered question						1202		



Percent agree calculated without N/A

Overall Satisfaction*
77.1%

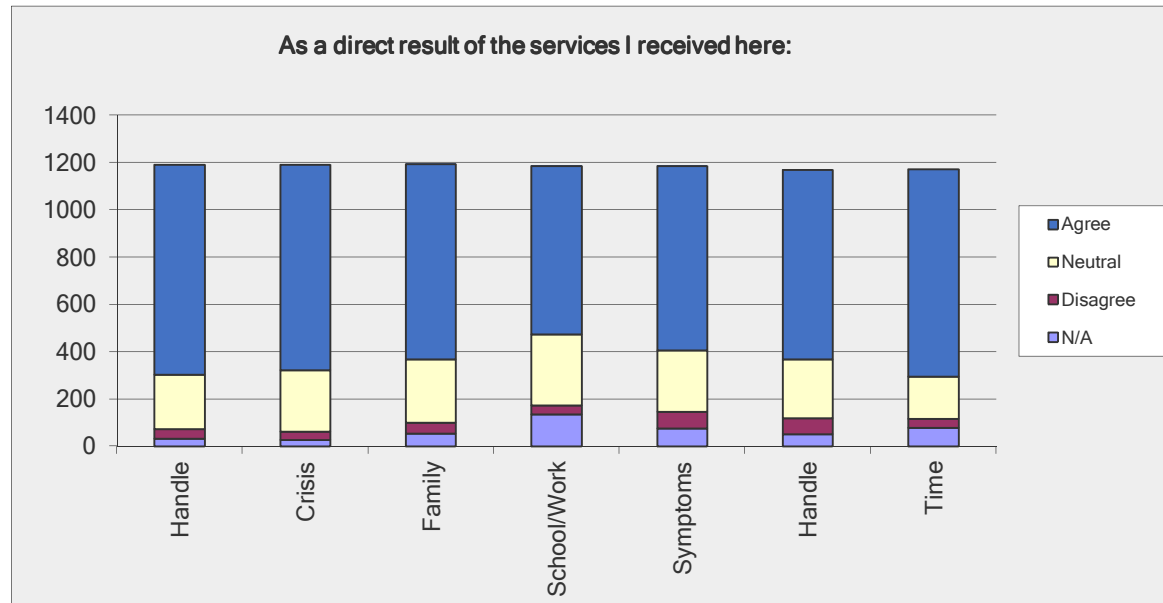
Percent agree all categories without N/A

Overall Satisfaction: Summary of Access, Treatment Planning, Quality of Services, and Cultural Sensitivity Domains

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As a direct result of the services I received here:

Answer Options		Agree	Neutral	Disagree	N/A	Response Count	Count Without N/A	Percent Agree
Handle	I am better able to handle things when they	889	230	41	32	1192	1160	76.6%
Crisis	I am better able to deal with crisis.	867	262	33	28	1190	1162	74.6%
Family	I am getting along better with my family.	826	268	47	54	1195	1141	72.4%
School/Wor	I do better in school and/or work.	712	300	37	136	1185	1049	67.9%
Symptoms	My symptoms are not bothering me as	779	259	72	75	1185	1110	70.2%
Handle	I am better able to do things that I want to	800	249	70	50	1169	1119	71.5%
Time	I spend more time with people who don't	877	179	39	78	1173	1095	80.1%
<i>answered question</i>						1196		
<i>skipped question</i>						6		



Percent agree calculated
without N/A

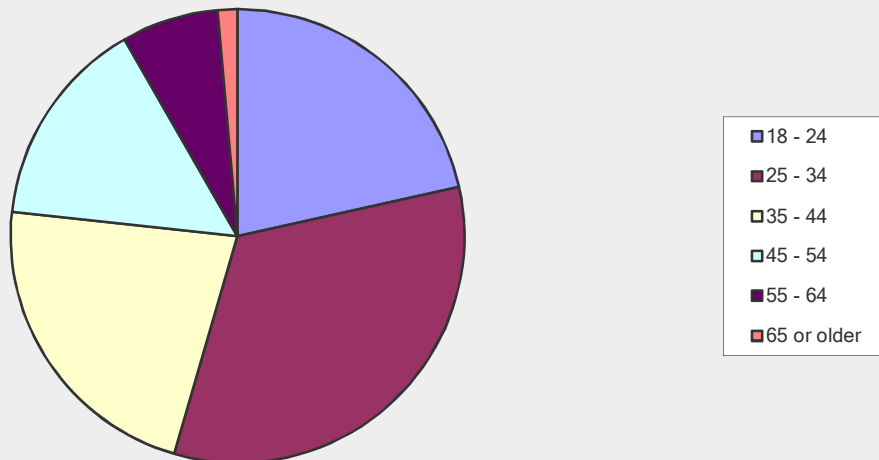
Overall Results
73.4%

Consumer Survey 2014 Statewide Substance Abuse

Please check your age for statistical purposes:

Answer Options	Response Percent	Response Count
18 - 24	21.5%	235
25 - 34	33.0%	361
35 - 44	22.2%	243
45 - 54	15.0%	164
55 - 64	6.9%	75
65 or older	1.4%	15
<i>answered question</i>		1093
<i>skipped question</i>		109

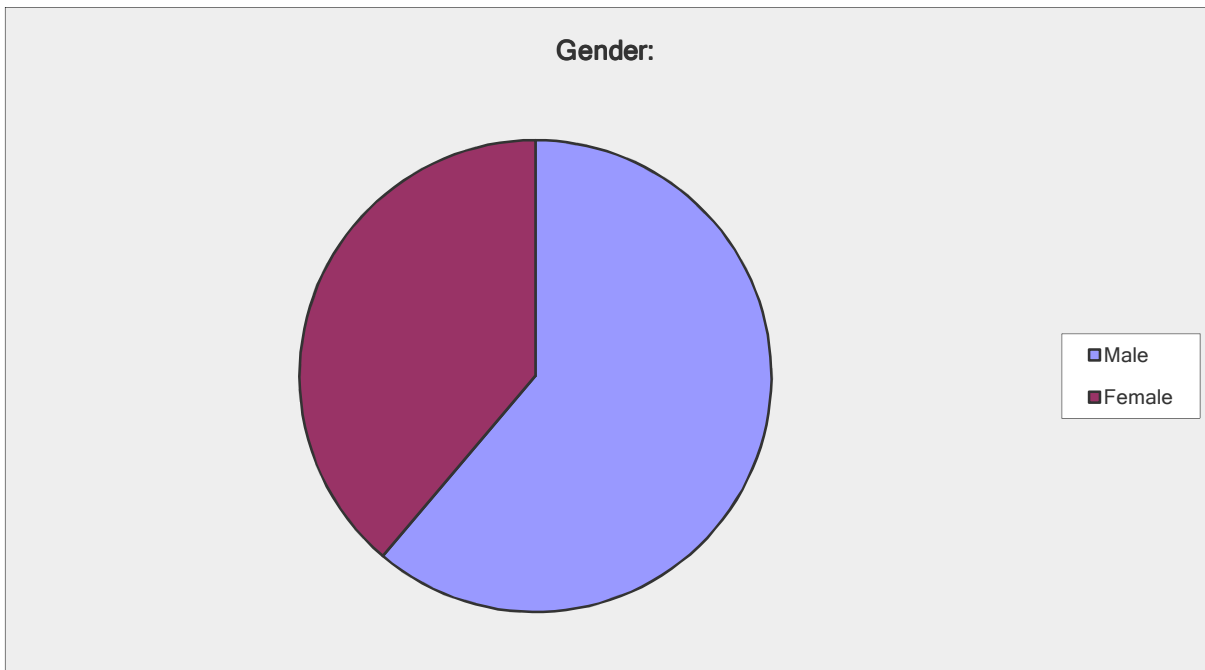
Please check your age for statistical purposes:



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Gender:

Answer Options	Response Percent	Response Count
Male	61.2%	704
Female	38.8%	446
<i>answered question</i>		1150
<i>skipped question</i>		52



Consumer Survey 2014 Statewide Substance Abuse

Race/Ethnicity:

Answer Options	Response Percent	Response Count
African American/Black	2.7%	30
Asian/Pacific Islander	0.5%	6
Caucasian/White	82.1%	915
Hispanic	11.0%	123
Native American/Alaskan Native	8.0%	89
Other (please specify)		4
<i>answered question</i>		1114
<i>skipped question</i>		88

